Why This Fortune 500 Company Left Their HRM Vendor—And Fully Deployed Living Security in 90 Days

INDUSTRY:
Healthcare & Life Sciences

LOCATION:
MidAtlantic Region

COMPANY SIZE:
70,000+ employees worldwide

Challenge

Manual Processes Were Stalling a Promising HRM Program

A Fortune 500 enterprise with over 70,000 employees across the globe had committed to a Human Risk Management (HRM) strategy using a well-known competitor.

Their program featured:

- Monthly behavior-based employee scorecards
- Executive metrics tied to business incentives

But execution was painful. Feeding behavioral data into the previous platform was entirely manual, requiring hours of effort and cross-team coordination each month. What should have been a scalable program became a bottleneck.
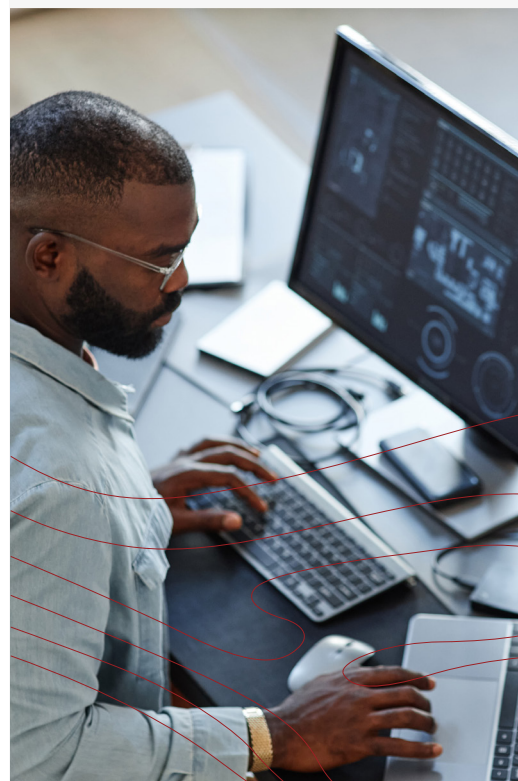
Solution

A Living Security POC That Proved Scalability

In October, the organization launched a 90-day proof of concept (POC) with Living Security. The mission: automate operations and enhance insight depth.

- **Robust data ingestion pipelines** replaced manual uploads

- **Scorecards were auto-generated** with a broader range of behavioral signals

- Metrics were directly tied to **Living Security's integrated LMS**, delivering targeted training based on actual risk

- Living Security's team partnered closely to mirror and **improve the executive reporting** already in place

By December, the choice was clear. The team fully transitioned to Living Security.

Results

From Pain to Performance in Under One Quarter

- Automated scorecards delivered to employees

- Manual work eliminated entirely

- Coverage expanded across 70K+ employees

- Increased leadership confidence in the accuracy and impact of HRM metrics

Why Living Security

The Differentiator Was Execution

The organization didn't need prettier dashboards, they needed a platform that could keep up with their vision for HRM at scale. Living Security delivered:

1. **Superior data ingestion** that handled diverse and complex behavior inputs with ease

2. **Integrated training** via LMS connections that turned insights into real behavior change

3. **Flexible scorecards** tied to true risk, not just phishing or login events

4. **Admin-first design** that eliminated friction, reduced lift, and made monthly reporting hands-free

Living Security delivered on all four, and proved it in just 90 days.

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